

# Limited Warranty



Luminaris warrants that the product will be operationally free from defects in workmanship and material, such as cracking, fading and blistering, under normal use for a period of **15 years**. The warranty will take effect on the date of shipment of completed shutters to the distributor.

This warranty is strictly limited to and based upon its terms and replaces and is in lieu of any and all other warranties and conditions, of any kind whatsoever, written or oral, whether expressed or implied.

## General Conditions

1. The Owner Registration Certificate must be completed by the distributor and the original owner and received by Luminaris within 60 days of the shipment of completed shutters.
2. Care and cleaning of the product must be regularly performed according to these guidelines:
  - Dusting with a damp cloth.
  - Cleaning with a mild household liquid cleaner to remove stains.
  - Avoid the used of harsh abrasives.
3. The shutters must be used exclusively for the vocation for which they were intended; i.e. window covering.

## Exclusions

What your warranty does not cover.

1. Exposure to regular atmospheric conditions and air pollutants, which may result in the eventual accumulation of stains on vinyl surfaces. These are considered to be normal occurrences.
2. Defects to shutter members caused by settlement or structural problems in the building where they have been installed.
3. Panels made outside of accepted specifications at the request of the distributor.

4. Damages due to: abuse, be it intentional or accidental, robbery, fire, flood and/or other acts of God, misuse, improper installation, negligent handling, exposure to harmful substances, and unauthorized repairs or alterations or attempts thereof.
5. Damage resulting from removal of the shutter and reinstallation in the same or another window.
6. Due to the nature of metals, shutter hinges are only covered for operation. The exterior finishes of the hinges are only covered for 5 years.

## Warranty Remedy

1. The sole obligation of Luminaris hereunder is the repair or replacement of the defective shutter members or components at Luminaris' option. Luminaris shall have no liability whatsoever at any time for any personal injury or property damages or for any special, indirect or consequential damages of any kind howsoever arising.
2. Luminaris reserves the right to alter or discontinue any shutters or shutter components as currently manufactured. If replacement of shutter members or parts is merited, Luminaris reserves the right to substitute with a current equivalent part without prior authorization of the owner.
3. All repairs must be done at Luminaris.
4. The shutters must be returned to Luminaris for repair, transportation prepaid. All transport charges to and from Luminaris will not be reimbursable.
5. In the event that Luminaris' obligation under this warranty is sought, the owner must notify the distributor in writing. This notification must include the coordinates of the owner, the date of installation and details regarding the nature of the problem.